



ISABELLA COUNTY
Medical Care Facility

1222 North Drive, Mt. Pleasant, MI 48858 • Ph: (989) 772-2957 • Fax: (989) 772-3669 • Website: mcf.isabellacounty.org

April 8, 2020

To Our Residents, Family Members and Visitors:

As many of you may already know, Isabella County Medical Care Facility has received confirmation that six of our residents, all on one unit in our building, have been diagnosed with COVID-19. We are praying for their quick recovery. Our committed staff continues to provide compassionate care, with resident and staff safety being our **top priority**.

We are in very close communication with local and state health officials to ensure we're taking all of the necessary precautions to stop the spread of COVID-19 within our facility. Our incident response team is continually monitoring and updating our infection prevention and control procedures as necessary to reduce risk of viral spread. Our nurses been taking the temperatures of each resident at every shift change, and monitoring them for any signs or symptoms. Any resident showing any signs, we're contacting the physician, and taking all necessary precautions. For those who have tested positive, we're utilizing all of the recommended personal protective equipment and isolation precautions. We have dedicated staff to only work in the affected area.

Communication with your loved one during this time is important, and we wanted to remind everyone Skype, FaceTime or Facebook Messenger video calls can be arranged thru our Activities Department by calling (989) 779-5526. When talking with your loved one, please remember to try to be positive! This is a scary time for all of us, and we're trying not to pass that worry on to our residents.

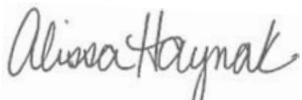
If you have a clinical question for your loved one's nurse, please call. We do ask that one family member serves as the spokesperson, communicating necessary information to other family members as appropriate.

With the governor extending the emergency declaration until April, 30, our current visitor restrictions will remain in place.

Cases continue to rise within all healthcare systems as more people become infected within the general population. Please protect yourselves, assume that everyone you come in contact with is infected; wash your hands, maintain social distancing, monitor yourself for symptoms and seek medical advice if necessary.

The entire Isabella County Medical Care Facility team is very grateful for the support we are receiving from our families and the central Michigan community. Thank you.

Sincerely,



Alissa Haynak, LNHA
Administrator



Amber Carll, RN
Director of Nursing