

May 4, 2020

**Isabella County Medical Care Facility COVID-19 Response**

To our residents, families and visitors,

Last evening, Sunday May 3, Governor Whitmer issued executive order 2020-72, which extends the restriction of visitors until May 31, 2020. The ruling is designed to offer protections to the vulnerable populations living in congregate settings from the potential transmission of COVID-19. The order replaces the governor's previous order, 2020-37.

We continue to restrict non-medical visits - including family members, contractors, and volunteers. We request that family and friends DO NOT visit as we are limiting entry into the building unless absolutely necessary. As an alternative, we're asking loved ones to communicate with residents by using video chat, calling, texting, or social media. In addition to the bedside phones, there are additional "Skype" and "Facetime" locations throughout the facility. Please contact the Activity Department to set up a time to visit by calling 989-779-5526.

Individuals who will have limited access will include: employees, contractors and vendors who will ensure continued operations, Government officials who in their capacity require entry, immediate families whose visit is critical or time sensitive for end of life, required medical authorizations and admissions.

ICMCF understands this continues to be difficult for our residents and their families, and we appreciate your understanding and your cooperation in helping us keep our residents, staff and visitors as healthy as possible.

Ensuring residents are cared for in a safe and healthy environment is our first priority. We are following recommendations from the Office of the President of the United States, The State of Michigan Office of the Governor, Centers for Medicare and Medicaid Services, the Centers for Disease Control and Prevention (CDC) and the State and local health department.

Thank you for your patience. We will provide further communication as soon it becomes available or necessary.

Sincerely,



Alissa Haynak, LNHA, Administrator



Amber Carll, RN, Director of Nursing